# EXHIBIT B

"SERVE" 2017CVH001690D4

#### CITATION

THE STATE OF TEXAS COUNTY OF WEBB

NOTICE TO THE DEFENDANT: "YOU HAVE BEEN SUED. YOU MAY EMPLOY AN ATTORNEY. IF YOU OR YOUR ATTORNEY DO NOT FILE A WRITTEN ANSWER WITH THE CLERK WHO ISSUED THIS CITATION BY 10:00 A.M. ON THE MONDAY NEXT FOLLOWING THE EXPIRATION OF TWENTY DAYS AFTER YOU WERE SERVED THIS CITATION AND PETITION, A DEFAULT JUDGMENT MAY BE TAKEN AGAINST YOU."

AMERICAN BANKERS INSURANCE COMPANY OF FLORIDA THRU REGISTERED AGENT CORPORATION SERVICE COMPANY 211 EAST 7TH STREET, SUITE 620 AUSTIN, TEXAS 78701

DEFENDANT, IN THE HEREINAFTER STYLED AND NUMBERED CAUSE, YOU ARE HEREBY COMMANDED TO APPEAR BEFORE THE 406th District Court of Webb County, Texas, to be held at the said courthouse of said county in the city of Laredo, Webb County, Texas, by filing a written answer to the Petition of Plaintiff at or before 10:00 O'CLOCK A.M. of the Monday next after the expiration of 20 days after the date of service thereof, a copy of which accompanies this citation, in the Cause #: 2017CVH001690D4, styled:

> MARINA LOZOYA, PLAINTIFF VS.

AMERICAN BANKERS INSURANCE COMPANY OF FLORIDA; JOE CASTILLO, DEFENDANT

Said Plaintiff's Petition was filed on 08/11/2017 in said court by:

WILLIAM JONES, Jr., ATTORNEY FOR PLAINTIFF 1201 SHEPHERD DRIVE HOUSTON TX 77007

WITNESS ESTHER DEGOLLADO, DISTRICT CLERK OF WEBB COUNTY, TEXAS, Issued and given under my hand and seal of said court at office, on this the 24th day of August, 2017.

> CLERK OF COURT

CALENDAR CALL COURT DATE: 11/06/17 AT 2:00 PM

ESTHER DEGOLLADO WEBB COUNTY DISTRICT CLERK

P.O. BOX 667

LAREDO, TX 78042

DEPUTY

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# OFFICER'S RETURN

Came to hand on the day of, 2017 at O'CLOCKM. Executed at, within the COUNTY of at, within the COUNTY of day of, 2017, by delivering to the within named AMERICAN BANKERS INSURANCE COMPANY OF FLORIDA, each, in person, a true copy of this citation together with the accompanying copy of the petition, having first attached such copy of such petition to such copy of citation and endorsed on such copy of citation the date of delivery.								
The distance actually traveled by me in serving such process was miles, and my fees are as follows:								
Total Fee for serving this citation \$								
To certify which, witness my hand officially.								
SHERIFF, CONSTABLE								
COUNTY, TEXAS								
ВУ								
DEPUTY								
THE STATE OF TEXAS } COUNTY OF WEBB }								
Before me, the undersigned authority, on this day personally appeared, who after being duly sworn, upon oath said that a notice, of which the above is a true copy, was by him/her delivered to on the								
SWORN TO AND SUBSCRIBED BEFORE ME on the day of,, to certify which witness my hand and seal of office.								

#### CIVIL CASE INFORMATION SHEET

Filed 8/11/2017 2:21 PM Esther Degollado District Clerk

CAUSE NUMBER (FOR CLERK USE ONLY): COURT (FOR CLERK USE ONLY): -Webb District Esmeralda Alvarado STYLED Marina Lozoya v. American Bankers Insurance Company of Florida and Joe Castillo 2017CVH001690D4 (e.g., John Smith v. All American Insurance Co; In re Mary Arin Jones; In the Matter of the Estate of George Jackson) A civil case information sheet must be completed and submitted when an original petition or application is filed to initiate a new civil, family law, probate, or mental health case or when a post-judgment petition for modification or motion for enforcement is filed in a family law case. The information should be the best available at the time of filing. Names of parties in case: 1. Contact information for person completing case information sheet: Person or entity completing sheet is: Attorney for Plaintiff/Petitioner
 Pro Se Plaintiff/Petitioner
 Title IV-D Agency.
 Other: Plaintiff(s)/Petitioner(s) Email: William T. Jones, Jr. bjones@GBTriallaw.com Marina:Lozoya Address: Telephone: Additional Parties in Child Support Case: 1201 Shepherd Dr. 713-227-4747. Defendant(s)/Respondent(s): Custodial Parent: City/State/Zip: Fax. American Bankers Insurance Houston, Texas 77007 713-621-5900 Non-Custodial Parent: Company of Florida, State Bar No: Joe Castillo Presumed Father: 24032601 [Attach additional page as necessary to list all parties] 2. Indicate case type; or identify the most important issue in the case (select only 1): Civil Family Law Post-judgment Actions Marriage Relationship Contract ... Real Property Injury or Damage (non-Title IV-D) Annulment
Declare Marriage Void ☐Enforcement ☐Modification—Custody Debt/Contract Assault/Battery Eminent Domain/ Consumer/DTPA
Debt/Contract
Fraud/Misrepresentation
Other Debt/Contract: ☐ Construction Condemnation Modification—Other Defamation. Partition Divorce ☐ With Children
☐ No Children Ouiet Title Malpractice Title IV-D Trespass to Try Title. Accounting ☐Enforcement/Modification Legal Other Property: Paternity Medical Foreclosure Reciprocals (UIFSA) ☐ Home Equity—Expedited ☐ Other Foreclosure Other Professional Support Order Liability: Related to Criminal Franchise Other Family Law Parent-Child Relationship Matters Motor Vehicle Accident Insurance Enforce Foreign Adoption/Adoption with Expunction ☐Landlord/Tenant □ Premises Judgment Nisi Judgment Termination Non-Competition Product Liability Habeas Corpus Child Protection ☐ Asbestos/Silica
☐ Other Product Liability ☐ Non-Disclosure Partnership Child Support Name Change Seizure/Forfeiture Other Contract: Protective Order
Removal of Disabilities Custody or Visitation
Gestational Parenting ☐ Writ of Habeas Corpus— List Product: Pre-indictment Grandpärent Access.

Parentage/Paternity Other: of Minority Other Injury or Damage: Other: Termination of Parental Rights Other Civil Employment, Other Parent-Child: Discrimination Administrative Appeal Lawyer Discipline Perpetuate Testimony
Securities/Stock Retaliation
Tennination Antitrust/Unfair Competition ☐Code Violations Workers' Compensation ☐ Tortious Interference Other: ☐Foreign Judgment Other Employment: ☐ Intellectual Property Probate & Mental Health Tax Guardianship—Adult
Guardianship—Minor
Mental Health
Other: Tax Appraisal Probate/Wills/Intestate Administration ☐Tax Delinquency Dependent Administration Other Tax ☐ Independent Administration Other Estate Proceedings 3. Indicate procedure or remedy, if applicable (may select more than 1): Declaratory Judgment
Garnishment ☐ Appeal from Municipal or Justice Court
☐ Arbitration-related Prejudgment Remedy Protective Order Attachment
Bill of Review Interpleader Receiver License Sequestration Certiorari Temporary Restraining Order/Injunction Mandamus Class Action Post-judgment Tumover 4. Indicate damages sought (do not select if it is a family law case):

Less than \$100,000, including damages of any kind, penalties, costs, expenses, pre-judgment interest, and attorney fees Less than \$100,000 and non-monetary relief
Over \$100,000 but not more than \$200,000 Over \$200,000 but not more than \$1,000,000

Over \$1,000,000

Filed 8/11/2017 2:21 PM Esther Degollado District Clerk Webb District Esmeralda Alvarado 2017CVH001690D4

CAUSE		
MARINA LOZOYA	§	IN THE DISTRICT COURT OF
Plaintiff,	§	
	§	
v.	§	
	§	WEBB COUNTY, TEXAS
AMERICAN BANKERS INSURANCE	§	
COMPANY OF FLORIDA AND JOE	§	
CASTILLO	§	
	§	
Defendants.	§	JUDICIAL DISTRICT

#### PLAINTIFF'S ORIGINAL PETITION

Marina Lozoya ("Plaintiff"), complains of American Bankers Insurance Company of Florida and Joe Castillo (collectively "Defendants") and respectfully shows as follows:

# I. DISCOVERY CONTROL PLAN

1. Plaintiff intends for discovery to be conducted under Level 3 of Rule 190 of the Texas Rules of Civil Procedure. This case involves complex issues and will require extensive discovery. Therefore, Plaintiff asks the court to order that discovery be conducted in accordance with a discovery control plan tailored to the circumstances of this suit.

# II. PARTIES AND PROCESS SERVICE

- 2. Plaintiff(s) resides in Webb County, Texas.
- 3. Defendant American Bankers Insurance Company of Florida ("ABIC") is an insurance company engaging in the business of insurance in Texas. This defendant may be served with process through its registered agent Corporation Service Company, 211 East 7th Street, Suite 620, Austin, Texas 78701.
- 4. Defendant Joe Castillo ("Castillo") is an individual and an insurance adjuster licensed by the Texas Department of Insurance. This Defendant may be served with process through the Texas

Secretary of State at P.O. Box 12079, Austin, Texas 78711, for further forwarding to P.O. Box 9770, Maryville, TN 37802. The Clerk is requested to issue Citations.

#### III. JURISDICTION

- 5. Plaintiff seeks monetary relief over \$100,000.00 but not more than \$200,000.00, excluding interest and costs. Such damages sought are within the jurisdictional limits of the court. Plaintiff contends that the determination of damages is within the sole discretion of the Judge and Jury, but makes stipulation as required by Tex.R.Civ.P. 47.
- 6. The court has jurisdiction over Defendant ABIC because this Defendant engages in the business of insurance in Texas, and because Plaintiff's causes of action arise out of this Defendant's business activities in Texas.
- 7. The court has jurisdiction over Defendant Castillo because this Defendant engages in the business of adjusting insurance claims in Texas, and because Plaintiff's causes of action arise out of this Defendant's business activities in Texas.

## IV. VENUE

8. Venue is proper in Webb County, Texas, because the insured property giving rise to this cause of action is situated in Webb County, Texas. TEX.CIV.PRAC.REM.CODE §15.032.

# V. NOTICE AND CONDITIONS PRECEDENT

- 9. Defendants have been provided notice, in writing, of the claims made by Plaintiff in this petition, including Plaintiff's actual damages in the manner and form required.
- 10. All conditions precedent necessary to maintain this action and the Claim under the Policy have been performed, occurred, or have been waived by Defendants; and/or Defendants are

otherwise estopped from raising any conditions precedent due to Defendant's prior breach of the insurance contract.

## VI. FACTS

- 11. Plaintiff is the owner of certain real property with improvement (including Plaintiff's home) located at 2207 Adriana Court, Laredo, TX 78040-1008 (the "Property"). The Property was insured by insurance policy number 21H0027119, issued by Defendant ABIC (the "Policy"). Plaintiff is the owner of the Policy and the named insured on the Policy.
- 12. On or about 2/19/2017, or another time when the Policy was in effect, a severe storm caused substantial damage to the Property and constituted a covered loss under the Policy. After the loss, Plaintiff made a claim (claim no. 201710954) and demand for payment on Defendant ABIC for damages to the Property and other damages covered by the terms of the Policy (the "Claim"). After Plaintiff made the Claim, Defendant ABIC assigned or otherwise retained its employees and/or agents Defendant Castillo to work on Plaintiff's Claim. All Defendants failed to comply with the Policy, the Texas Insurance Code and Texas law in handling Plaintiff's claim. Further, Defendant ABIC has refused to pay all amounts due and owing under the Policy for the Claim.
- 13. Defendant Castillo made numerous errors in estimating the value of Plaintiff's claim, all of which were designed to intentionally minimize and underpay the loss incurred by Plaintiff. Defendants Castillo failed to fully quantify Plaintiff's damages, thus demonstrating that this defendant did not conduct a thorough investigation of Plaintiff's claim. Defendant conducted a substandard investigation of Plaintiff's Claim, evidenced by the estimate issued by Defendant Castillo and relied upon by Defendant Castillo. The damage estimate failed to include all damages to Plaintiff's Property. The damages Defendant Castillo included in the estimate were grossly undervalued and did not allow for adequate funds to cover the cost of repairs to all the damages

sustained. Defendants failed to thoroughly review and properly supervise the adjustment of the Claim, including the inspection of the Property, which ultimately led to approving an improper adjustment and an inadequately unfair settlement of Plaintiff's claim. Further, Defendant Castillo knowingly and intentionally overlooked damages at the Property and used an inadequate and biased investigation as the basis for erroneously denying a portion of Plaintiff's claim. Because of Defendant Castillo's conduct, Plaintiff's claim was underpaid and partially-denied.

- 14. Defendant ABIC failed to perform its contractual duties to adequately compensate Plaintiff under the terms of the Policy. Specifically, Defendant ABIC refused to pay the full proceeds owed under the Policy, although due demand was made for proceeds to be paid in an amount sufficient to cover the damaged property and all conditions precedent to recovery upon the Policy in question had been satisfied by Plaintiff. Defendant ABIC's conduct constitutes a breach of the contract between Defendant ABIC and Plaintiff.
- 15. All Defendants misrepresented to Plaintiff that much of the damage to the Property was not covered under the Policy, even though the damage was covered by the Policy. Defendants' conduct constitutes a violation of Tex.INS.Code §541.060(a)(1).
- 16. All Defendants failed to attempt in good faith to effectuate a prompt, fair, and equitable settlement of Plaintiff's Claim, when ABIC's liability was reasonably clear. Defendants' conduct constitutes a violation of Tex.INS.Code §541.060(a)(2)(a).
- 17. All Defendants failed to explain to Plaintiff the reasons for their offer of an inadequate settlement. Specifically, Defendants failed to offer Plaintiff adequate compensation, without any explanation why full payment was not being made. Furthermore, All Defendants did not communicate that any future settlements or payments would be forthcoming to pay for the entire loss covered under the Policy, nor did Defendants provide any explanation for the failure to

adequately settle Plaintiff's claim. Defendants' conduct constitutes a violation of TEX.INS.CODE §541.060(a)(3).

- 18. All Defendants failed to affirm or deny coverage of Plaintiff's claim within a reasonable time. Specifically, Plaintiff did not receive timely indication of acceptance or rejection, regarding the full and entire claims, in writing from Defendants. Defendants' conduct constitutes a violation of Tex.Ins.Code §541.060(a)(4).
- 19. All Defendants refused to fully compensate Plaintiff for the Claim without conducting a reasonable investigation of the Claim. Rather, Defendants performed an unreasonable outcomeoriented investigation of Plaintiff's claim, which resulted in a biased, unfair and inequitable evaluation of Plaintiff's Claim. Defendants' conduct constitutes a violation of TEX.INS.CODE §541.060(a)(7).
- 20. Defendant ABIC failed to meet its obligations under the Texas Insurance Code regarding the timely acknowledgement of Plaintiff's claim, beginning an investigation of Plaintiff's claim and requesting all information reasonably necessary to investigate Plaintiff's claim within the statutorily mandated time of receiving notice of Plaintiff's claim. Defendant ABIC's conduct constitutes a violation of Tex.INS.Code §542.055.
- 21. Defendant ABIC failed to accept or deny Plaintiff's full and entire Claim within the statutorily mandated time of receiving all necessary information. Defendant ABIC's conduct constitutes a violation of Tex.Ins.Code §542.056.
- 22. Defendant ABIC failed to meet its obligations under the Texas Insurance Code regarding payment of claims without delay. Specifically, Defendant ABIC has delayed full payment of Plaintiff's claim longer than allowed and, to date, Plaintiff has not yet received full payment for Plaintiff's claim. Defendant ABIC's conduct constitutes a violation of Tex.INS.CODE §541.058.

- 23. From and after the time Plaintiff's claim was presented to Defendant ABIC, the liability of Defendant ABIC to pay the full claims in accordance with the terms of the Policy was reasonably clear. However, Defendant ABIC has refused to pay Plaintiff in full, despite there being no basis whatsoever on which a reasonable insurance company would have relied on to deny the full payment. Defendant ABIC's conduct constitutes a breach of the common law duty of good faith and fair dealing.
- 24. All Defendants knowingly or recklessly made false representations, as described above, as to material facts and/or knowingly concealed material information from Plaintiff.
- 25. Because of all Defendants' wrongful acts and omissions, Plaintiff was forced to retain the professional services of the law firm who is representing Plaintiff with respect to these causes of action.

# VII. CAUSES OF ACTION AGAINST DEFENDANT ABIC

26. Defendant ABIC is liable to Plaintiff for intentional breach of contract, as well as intentional violations of the Texas Insurance Code and intentional breach of the common law duty of good faith and fair dealing.

#### A. Breach of Contract.

- 27. The Policy is a valid, binding and enforceable contract between Plaintiff and Defendant ABIC. Defendant ABIC breached the contract by refusing to perform its obligations under the terms of the Policy and pursuant to Texas law. Defendant ABIC's breach proximately caused Plaintiff injuries and damages. All conditions precedent required under the Policy have been performed, excused, waived or otherwise satisfied by Plaintiff, or Defendant is estopped from raising the issue due to Defendant's prior breach of the insurance contract.
  - B. Noncompliance With Texas Insurance Code: Unfair Settlement Practices.

- 28. The conduct, acts, and/or omissions by Defendant ABIC constituted Unfair Settlement Practices pursuant to Tex. Ins. Code.§541.060(a). All violations under this article are made actionable by Tex.Ins.Code §541.151.
- 29. Defendant ABIC's unfair settlement practice, as described above, of misrepresenting to Plaintiff material facts relating to the coverage at issue, constitutes an unfair method of competition and an unfair and deceptive act or practice in the business of insurance. Tex.Ins.Code \$541.060(1).
- 30. Defendant ABIC's unfair settlement practice, as described above, of failing to attempt in good faith to effectuate a prompt, fair, and equitable settlement of the claim, even though Defendant ABIC's liability under the Policy was reasonably clear, constitutes an unfair method of competition and an unfair and deceptive act or practice in the business of insurance. TEX.INS.CODE \$541.060(2)(A).
- 31. Defendant ABIC's unfair settlement practice, as described above, of failing to promptly provide Plaintiff with a reasonable explanation of the basis in the Policy, in relation to the facts or applicable law, for its offer of a compromise settlement of the claim, constitutes an unfair method of competition and an unfair and deceptive act or practice in the business of insurance. Tex.Ins.Code §541.060(3).
- 32. Defendant ABIC's unfair settlement practice, as described above, of failing within a reasonable time to affirm or deny coverage of the claim to Plaintiff or to submit a reservation of rights to Plaintiff, constitutes an unfair method of competition and an unfair and deceptive act or practice in the business of insurance. Tex.INS.CODE §541.060(4).
- 33. Defendant ABIC's unfair settlement practice, as described above, of refusing to pay Plaintiff's claim without conducting a reasonable investigation, constitutes an unfair method of

competition and an unfair and deceptive act or practice in the business of insurance. TEX.INS.CODE \$541.060(7).

34. Defendant ABIC's conduct described above compelled Plaintiff to initiate a lawsuit to recover amounts due under its policy by offering substantially less than the amount ultimately recovered. Defendant ABIC refused to even offer more than its own grossly undervalued estimates despite actual damages which were much greater. This continued failure compelled Plaintiff to file suit. Tex.INS.Code §542.003(5).

## C. Prompt Payment Of Claims Violations.

- 35. The Claim is a claim under an insurance policy with Defendant ABIC of which Plaintiff gave Defendant ABIC proper notice. Defendant ABIC is liable for the Claim. Defendant ABIC violated the prompt payment of claims provisions of Tex. Ins. Code § 542.051, et seq. by:
  - a) Failing to acknowledge receipt of the Claim, commence investigation of the Claim, and/or request from Plaintiff all items, statements, and forms that Defendant ABIC reasonably believed would be required within the time constraints provided by Tex. INS. CODE §542.055;
  - b) Failing to notify Plaintiff in writing of its acceptance or rejection of the Claim within the applicable time constraints provided by Tex. INS. CODE §542.056; and/or by
  - c) Delaying payment of the Claim following Defendant ABIC's receipt of all items, statements, and forms reasonably requested and required, longer than the amount of time provided by TEX. INS. CODE §542.058.
- 36. Defendant ABIC's violations of these prompt payment of claims provisions of the Texas Insurance Code are made actionable by Tex.INS.Code §542.060.

#### D. Breach Of The Duty Of Good Faith And Fair Dealing.

37. Defendant ABIC breached the common law duty of good faith and fair dealing owed to Plaintiff by denying or delaying payment on the Claim when Defendant ABIC knew or should

have known that its liability to Plaintiff was reasonably clear. Defendant ABIC's conduct proximately caused Plaintiff injuries and damages.

# VIII. CAUSES OF ACTION AGAINST DEFENDANT CASTILLO

38. Defendant Castillo is an insurance adjuster that was assigned or otherwise engaged by Castillo to adjust the claim.

#### A. Noncompliance With Texas Insurance Code: Unfair Settlement Practices.

- 39. The conduct, acts, and/or omissions by Defendant Castillo, while adjusting the Claim constituted Unfair Settlement Practices pursuant to Tex. Ins. Code.§541.060(a). All violations under this article are made actionable by Tex.Ins.Code §541.151.
- 40. Defendant Castillo is individually liable for unfair and deceptive acts, irrespective of the fact this Defendant was acting on behalf of Defendant Castillo, because Defendant Castillo is a "person" as defined by Tex.Ins.Code §541.002(2). The term "person" is defined as "any individual, corporation, association, partnership, reciprocal or interinsurance exchange, Lloyds plan, fraternal benefit society, or other legal entity engaged in the business of insurance, including an agent, broker, *adjuster* or life and health insurance counselor." Tex.Ins.Code §541.002(2) (emphasis added). (See also *Liberty Mutual Insurance Co. v. Garrison Contractors, Inc.*, 966 S.W.2d 482, 484 (Tex.1998)(holding an insurance company employee to be a "person" for the purpose of bringing a cause of action against them under the Texas Insurance Code and subjecting them to individual liability).
- 41. The unfair settlement practices of Defendant Castillo, as described above, in misrepresenting to Plaintiff material facts relating to the coverage at issue, constitutes an unfair

method of competition and an unfair and deceptive act or practice in the business of insurance.

Tex.Ins.Code §541.060(1).

- 42. The unfair settlement practices of Defendant Castillo, as described above, in failing to attempt in good faith to effectuate a prompt, fair, and equitable settlement of the claim, even though liability under the Policy is reasonably clear, constitutes an unfair method of competition and an unfair and deceptive act or practice in the business of insurance. Tex.Ins.Code §541.060(2)(A).
- 43. The unfair settlement practices of Defendant Castillo, as described above, in failing to promptly provide the Plaintiff with a reasonable explanation of the basis in the Policy, in relation to the facts or applicable law, for the offer of a compromise settlement of Plaintiff's claim, constitutes an unfair method of competition and an unfair and deceptive act or practice in the business of insurance. Tex.Ins.Code §541.060(3).
- 44. The unfair settlement practices of Defendant Castillo as described above, in failing within a reasonable time to affirm or deny coverage of the claim to Plaintiff or to submit a reservation of rights to Plaintiff, constitutes an unfair method of competition and an unfair and deceptive act or practice in the business of insurance. Tex.INS.Code §541.060(4).
- 45. The unfair settlement practices of Defendant Castillo, as described above, in refusing to pay Plaintiff's claim without conducting a reasonable investigation, constitutes an unfair method of competition and an unfair and deceptive act or practice in the business of insurance.

  Tex.Ins.Code §541.060(7).
- 46. The unfair settlement practices of Defendant Castillo, as described above, compelled Plaintiff to initiate a lawsuit to recover amounts due under its policy by offering substantially less than the amount ultimately recovered. Defendant Castillo refused to even offer more than their

own grossly undervalued estimates despite actual damages which were much greater. This continued failure compelled Plaintiff to file suit. Tex.Ins.Code §542.003(5).

### IX. KNOWLEDGE

47. Each of the Defendants' acts described above, together and singularly, was done "knowingly" as that term is used in the Texas Insurance Code and was a producing cause of Plaintiff's damages described herein.

#### X. DAMAGES

- 48. Plaintiff will show that all the aforementioned acts, taken together or singularly, constitute the producing causes of the damages sustained by Plaintiff.
- 49. For breach of contract, Plaintiff is entitled to regain the benefit of Plaintiff's bargain, which is the amount of Plaintiff's claim, together with attorney fees.
- 50. For noncompliance with the Texas Insurance Code, Unfair Settlement Practices, Plaintiff is entitled to actual damages, which include the loss of the benefits that should have been paid pursuant to the Policy, mental anguish, court costs and attorney's fees. For knowing conduct of the acts complained of, Plaintiff asks for three times Plaintiff's actual damages. Tex.Ins.Code §541.152.
- 51. For noncompliance with Texas Insurance Code, Prompt Payment of Claims, Plaintiff is entitled to the amount of Plaintiff's claim, as well as eighteen (18) percent interest per annum of the amount of Plaintiff's claim as damages, together with attorney's fees. Tex.INS.Code §542.060.
- 52. For breach of the common law duty of good faith and fair dealing, Plaintiff is entitled to compensatory damages, including all forms of loss resulting from the insurer's breach of duty,

such as additional costs, economic hardship, losses due to nonpayment of the amount the insurer owed, exemplary damages and damages for emotional distress.

53. For the prosecution and collection of this claim, Plaintiff has been compelled to engage the services of the law firms whose names are subscribed to this pleading. Therefore, Plaintiff is entitled to recover a sum for the reasonable and necessary services of Plaintiff's attorneys in the preparation and trial of this action, including any appeals to the Court of Appeals and/or the Supreme Court of Texas.

## XI. JURY DEMAND

54. Plaintiff hereby requests a jury trial and tenders the appropriate jury fee.

## XII. REQUEST FOR DISCLOSURE

55. Pursuant to Texas Rule of Civil Procedure 194, Plaintiff requests that Defendants disclose the information or material described in Rule 194.2.

## XIII. PRAYER

56. WHEREFORE, PREMISES CONSIDERED, Plaintiff prays that upon trial hereof, Plaintiff has and recovers such sums as would reasonably and justly compensate Plaintiff in accordance with the rules of law and procedure, both as to actual damages, statutory penalties and interest, treble damages under the Texas Insurance Code and all punitive and exemplary damages as may be found. In addition, Plaintiff requests the award of attorney's fees for the trial and any appeal of this case, for all costs of Court on their behalf expended, for pre-judgment and post-judgment interest as allowed by law, and for any other and further relief, either at law or in equity, to which Plaintiff may be justly entitled.

Respectfully submitted,

### **GREEN & BARTON**

/s/ William. T. Jones, Jr. By: WILLIAM T. JONES JR. State Bar No.: 24032601 bjones@GBTriallaw.com ROBERT D. GREEN State Bar No.: 08368025 green@greentriallaw.com DANIEL P. BARTON State Bar No.: 00789774 dbarton@bartonlawgroup.com ROY J. ELIZONDO, III State Bar No. 24036519 relizondo@GBTriallaw.com 1201 Shepherd Drive Houston, Texas 77007 (713) 227-4747- Telephone (713) 621-5900- Fax



# Oscar J. Hale, Jr.

State District Judge 406<sup>TH</sup> Judicial District Court 1110 Victoria St., Suite 402 Laredo, Texas 78040 406@webbcountvtx.gov

August 24, 2017

CAUSE NO .:

2017CVH001690D4

STYLE:

MARINA LOZOYA

VS

AMERICAN BANKERS INSURANCE COMPANY OF

FLORIDA; JOE CASTILLO

Please take NOTICE that this case is set for CALENDAR CALL on 11/06/2017 at 2:00 PM at the 406<sup>th</sup> District Court, 4<sup>th</sup> Floor, Webb County Justice Center.

All Calendar Call hearings will be in open court and on the record before the Honorable Judge Oscar J. Hale, Jr. Your presence is MANDATORY unless Counsel for Plaintiff(s) and Defendant(s) file a Joint Pre-Trial Guideline Order (PTGO) with all counsel signatures on the PTGO.

You may download the PTGO at our website: www.Webbcountytx.gov/DC406th/Forms

Counsel for Plaintiff(s) please note that if you fail to appear your case may be dismissed for lack of prosecution.

Counsel for Defendant(s) please note that if you fail to appear for calendar call, a pre-trial guideline order may be entered with or without your approval and/or signature.

If there are any questions regarding this matter please feel free to call our office at any time.

Cruz Maldonado

Civil Court Coordinator

DCS